



Get your questions answered below!

Q: What's the difference between the FileMaker Training & Certification Program (FTCP) and the University Bundle?

A: Both options provide one year of access to training videos.

- FTCP is a structured, guided program that includes a defined learning path, scheduled lessons, weekly mentoring, evaluations, and certification.
- The University Bundle is self-paced, offering video access only with no structured guidance or certification path.

Q: How structured is the FTCP program?

A: The FTCP is highly structured, following a defined syllabus with a weekly schedule designed to keep you progressing consistently and building skills step-by-step.

Q: Can I adjust the schedule of the FTCP program?

A: Yes. While the program is designed around an average of 15 hours per week, you can request an accelerated pace or take breaks as needed by coordinating with your Program Director.

Q: Which FTCP program should I start with?

A: We recommend starting points based on experience:

- 0-4 years: Begin with the Beginner Program
- (Even experienced users often benefit by filling in foundational gaps.)
- 5-12 years: Start with the Intermediate Program
- 13+ years: Typically begin with the Intermediate Program, unless a refresher is desired

Q: What happens if I skip the Beginner Program and enroll in the Intermediate or Advanced Program?

A: Students who enroll directly in the Intermediate or Advanced Program are required to complete a pre-assessment exam before starting.

This assessment helps identify any knowledge gaps and ensures you're placed in the program where you'll get the most value. Even experienced developers can have foundational blind spots, and this step helps confirm whether you're ready to move forward or would benefit from starting with a previous level.





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Q: What's the difference between evaluations and exams, and how are they graded?

A:

- Evaluations:
 - Hands-on, practical assignments with defined requirements and deadlines.
 - Graded A–F based on accuracy, usability, and adherence to requirements
 - Must pass to advance to the next lesson
 - One opportunity to revise and resubmit if needed
- Exams:
 - Timed, multiple-choice tests following course completion
 - 80% or higher required to pass

Q: What is required to become “Certified” by Productive Computing?

A: To earn certification, students must successfully complete:

- All assigned courses
- Required exams
- All evaluations (with passing grades)

Q: Can I use AI to complete evaluations?

A: While we cannot restrict AI usage, the program is designed to build your real-world skills. We strongly encourage completing evaluations independently to maximize your learning and long-term success.

Q: What will I need to take the FTCP programs?

A: A Mac or Windows computer

- Reliable internet access
- FileMaker Pro installed

Some courses may require additional applications. Many of these are free or offer trial versions.

