

FM WorkOrders



Product Tutorial Videos:

These videos were assembled to assist you with the basic installation, useability and functionality of our products.

Product Demo:

(Requires FileMaker Pro 12)

Demo

Product Forum:

Please visit our [Forum](#) for additional information or to post a question.

Product Questions:

Please e-mail your questions to sales@productivecomputing.com or give us a call at 760-510-1200.

Software as a Service (SaaS) Subscription:

FM Work Orders subscribers will be given remote access and thus benefit from having all data "in the cloud."

Pricing:

(Pricing subject to change with out notice. Please consult the web site for the latest information.)

1 User Subscription . . . \$25.00/month

System Requirements:

(System requirements are subject to change with out notice. Please consult the web site for the latest information.)

- Windows XP/Vista/7
- Mac OS X 10.6 -10.7
- FileMaker® Pro 12

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Updated: 5/10/12

FM Work Orders allows technicians and dispatchers to easily exchange electronic work orders using FileMaker® Go on the iPad, iPhone or iPod Touch. This paperless solution eliminates illegible hand writing, data entry mistakes and missing paperwork increasing productivity and performance in your business!

Orders:



- Easily create digital work orders
- Dispatchers can electronically send work orders to field technicians
- Locate your destination using the built in maps
- Technicians can add items, notes and capture signatures onsite using FileMaker Go on their iPad, iPhone or iPod touch
- Digitally capture customer and technician signatures
- Work order calculates total price for increased accuracy
- Provide completed work order to customer via e-mail or mobile printer
- Completed signed work orders are transmitted back to the dispatcher

Contacts:



- Manage customer contact information
- View customer work order history
- Create a new work order for an existing customer

Technicians:



- Manage technician information
- View technician work orders history

Items:



- Manage item information including name, number, price and tax
- Store item images for easy product recognition

Preferences:



- Have full control over signature requirements, terms, notes and disclaimers
- Personalize with your company logo, license number and company information

Integration with Intuit® QuickBooks:



- FM Books Connector plug-in included with FM Work Orders subscription
- Bi-directional data exchange of customer information
- Unidirectional pull of items from QuickBooks into FM Work Orders
- Bi-directional push or pull of invoice information between QuickBooks and FM Work Orders
- Integration of tax rates from QuickBooks

